

The OCTO Biz logo, with 'OCTO' in a large, bold, white sans-serif font and 'Biz' in a smaller, white sans-serif font.

Profile

Forgot Password/ Unlock User

Website

TUTORIALOCTOBIZ2025

KEJAR MIMPI

Profile

Forgot Password

Forgot Password / Unlock User - digunakan untuk **mengganti** *password* dan **membuka** (*unlock*) akses *user*

Forgot Password / Unlock User - is used to **change and unlock** the user access

03

Forgot
Password

13

Unlock User

Profile

Forgot Password/ Unlock User

Forgot Password

Unlock User

Profile

Forgot Password/ Unlock User

Forgot Password

OCTO Biz
BY CIMB NIAGA

Important Notices | CIMB is available 7 days a week, from 12.15am to 12am

Need to submit your OCTO Biz Maintenance Request? Just email us.
In line with our efforts to provide you with a seamless banking experience, kindly submit the OCTO Biz maintenance request / documents for the following requests listed below via e-mail or continue to submit at any CIMB Branch.

[Find Out More](#)

Welcome

Company ID
CORPPT200092

User ID
makerjames

[Next](#)

1 [Forgot Password/Unlock User >](#) [Lost or Damaged Secure Token >](#)

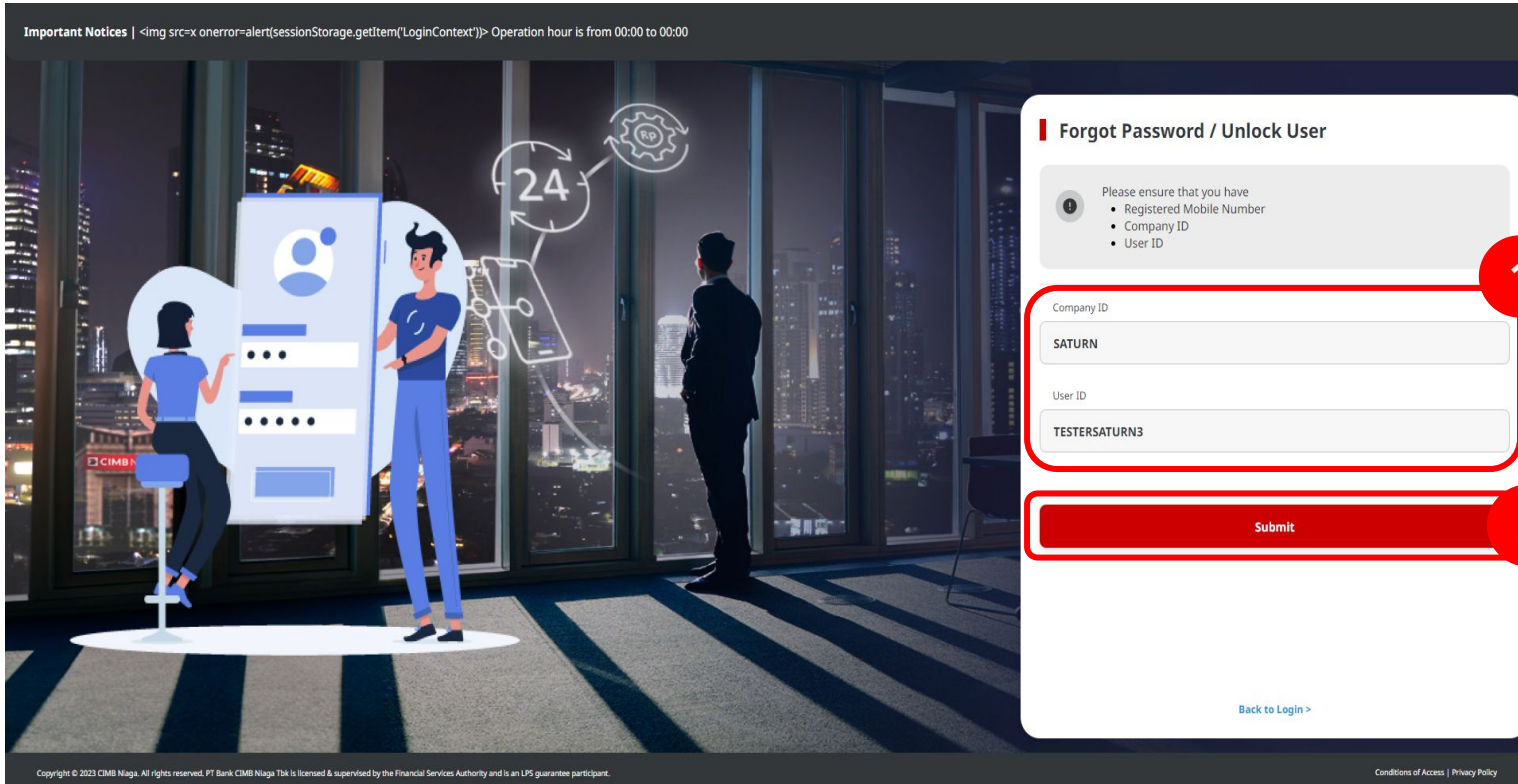
1 Klik **Forgot Password/Unlock User**
Click **Forgot Password/Unlock User**

Do not reveal any form of confidential information, be it personal or account related, via pop-up message or email link.

Privacy Policy | Security Arrangement | Client Charter | Terms & Conditions

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Important Notices | Operation hour is from 00:00 to 00:00



Forgot Password / Unlock User

Please ensure that you have

- Registered Mobile Number
- Company ID
- User ID

Company ID

SATURN

User ID

TESTERSATURN3

Submit

[Back to Login >](#)

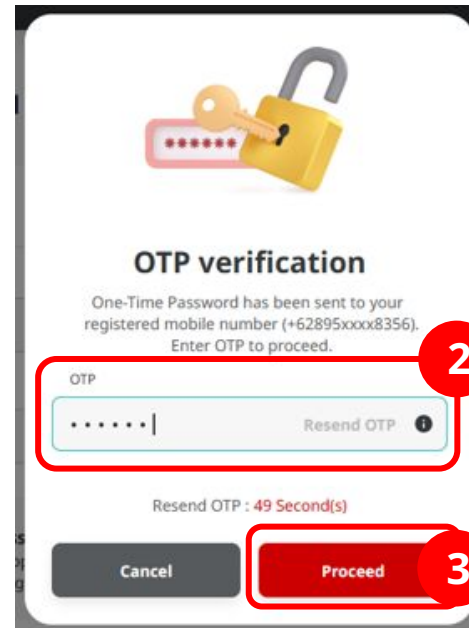
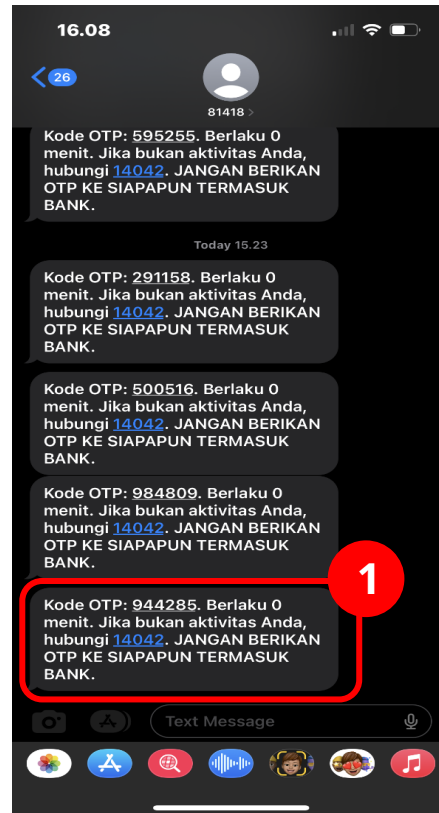
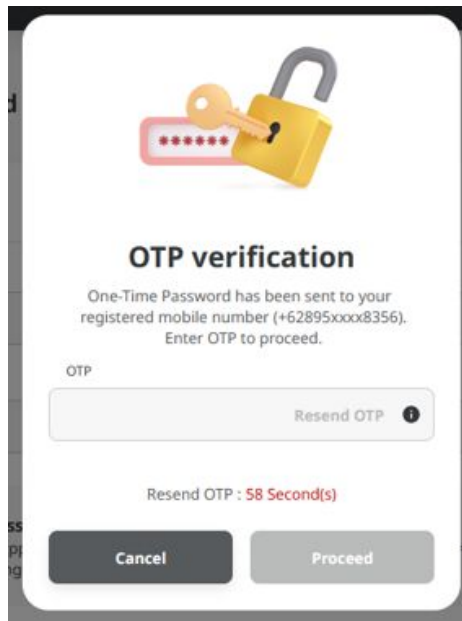
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1 Masukan **Company & User ID**

Input Company & User ID

2 Klik **Submit**

Click Submit



Sistem akan menampilkan *Pop-up* untuk **verifikasi OTP**

*System will show the **OTP Verification pop up***

1 OTP akan dikirim ke **Nomor ponsel terdaftar**

OTP will sent to registered phone number

2 Masukan **OTP**
Input OTP

3 Klik **Proceed**
Click Proceed

Forgot Password / Unlock User

Option *

1

New Password

2

Confirm New Password

3

Back to Login >

- Must contain 1 uppercase, 1 lowercase, and 1 special character (~!@#\$%^&*~+=|{}[];:'<>.,?/).
- Length must be 8 - 12 alphanumeric characters.

Sistem akan menampilkan Halaman **Forgot Password/ Unlock User**

System will show the **Forgot Password/ Unlock User** page

1 Pilih Opsi **Reset Forgotten Password**

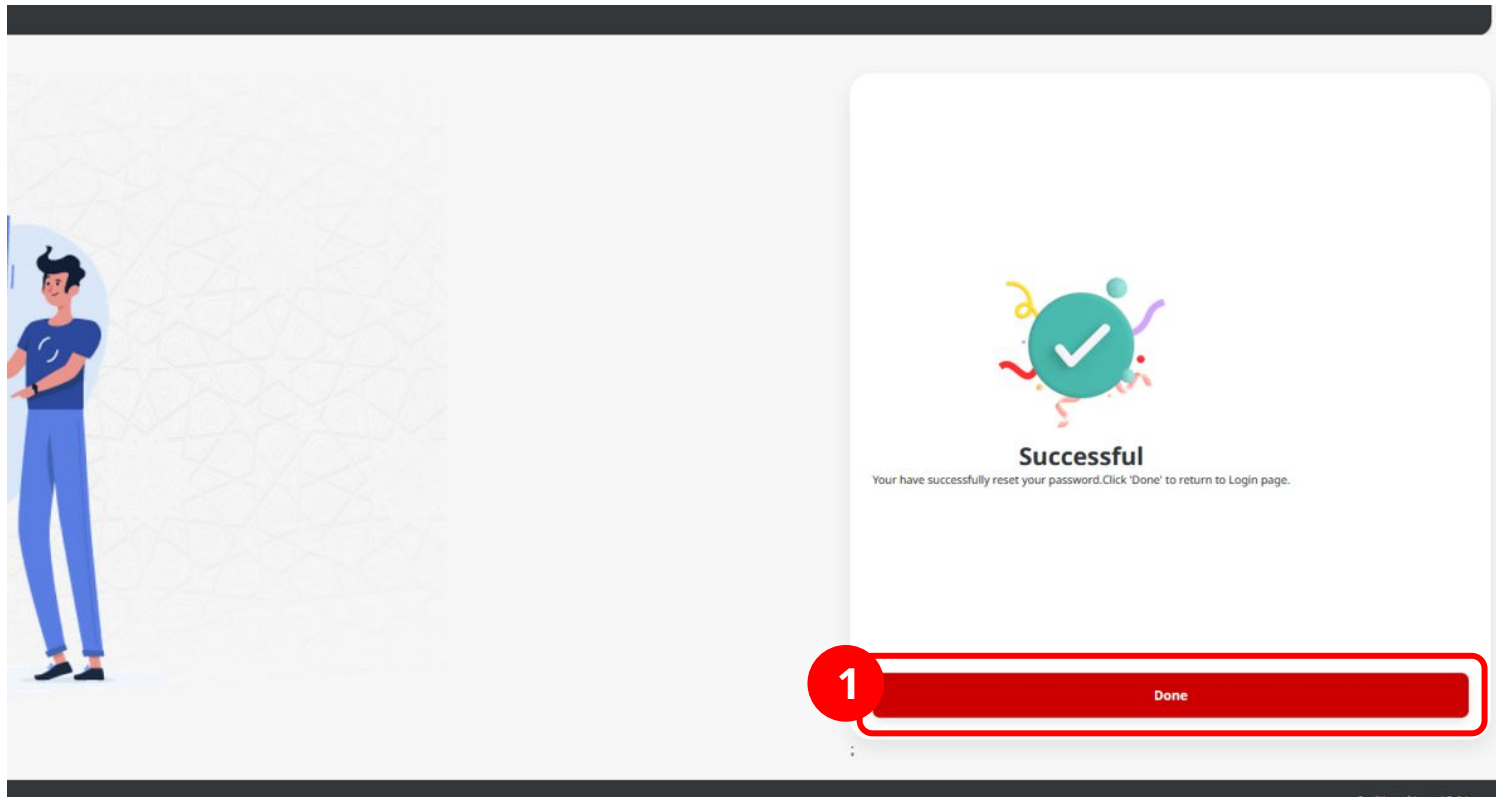
Choose **Reset Forgotten Password**

2 Buat **Password** baru

Create **New Password**

3 Klik **Submit**

Click **Submit**



Sistem akan menampilkan
halaman *Successful*

*System will show the
Successful page*

1 Klik ***Done***

*Click **Done***

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Sistem akan kembali menampilkan **halaman Login**

The system will return to show the **Login page**

1 Masukan **Company & User ID**

Input **Company & User ID**

2 Klik **Next**

Click **Next**

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Welcome

SpaceMan

Only proceed if this is your SecureWord

Password

Back Proceed

[Forgot Password/Unlock User >](#) [Lost or Damaged Security Token >](#)

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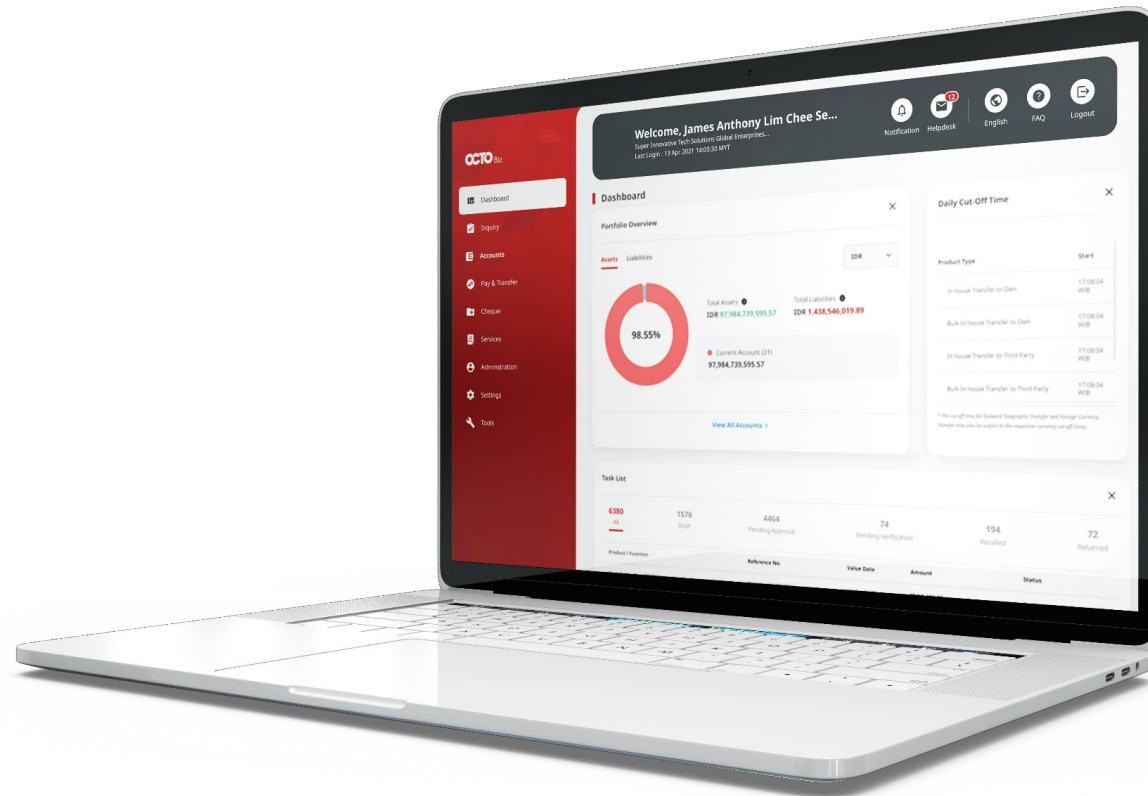
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1 Masukan **Password Baru**

Input New Password

2 Klik **Proceed**

Click Proceed



Sistem akan menampilkan **halaman Dashboard**

*System will show the **Dashboard** page*

Profile

Forgot Password/ Unlock User

Unlock User

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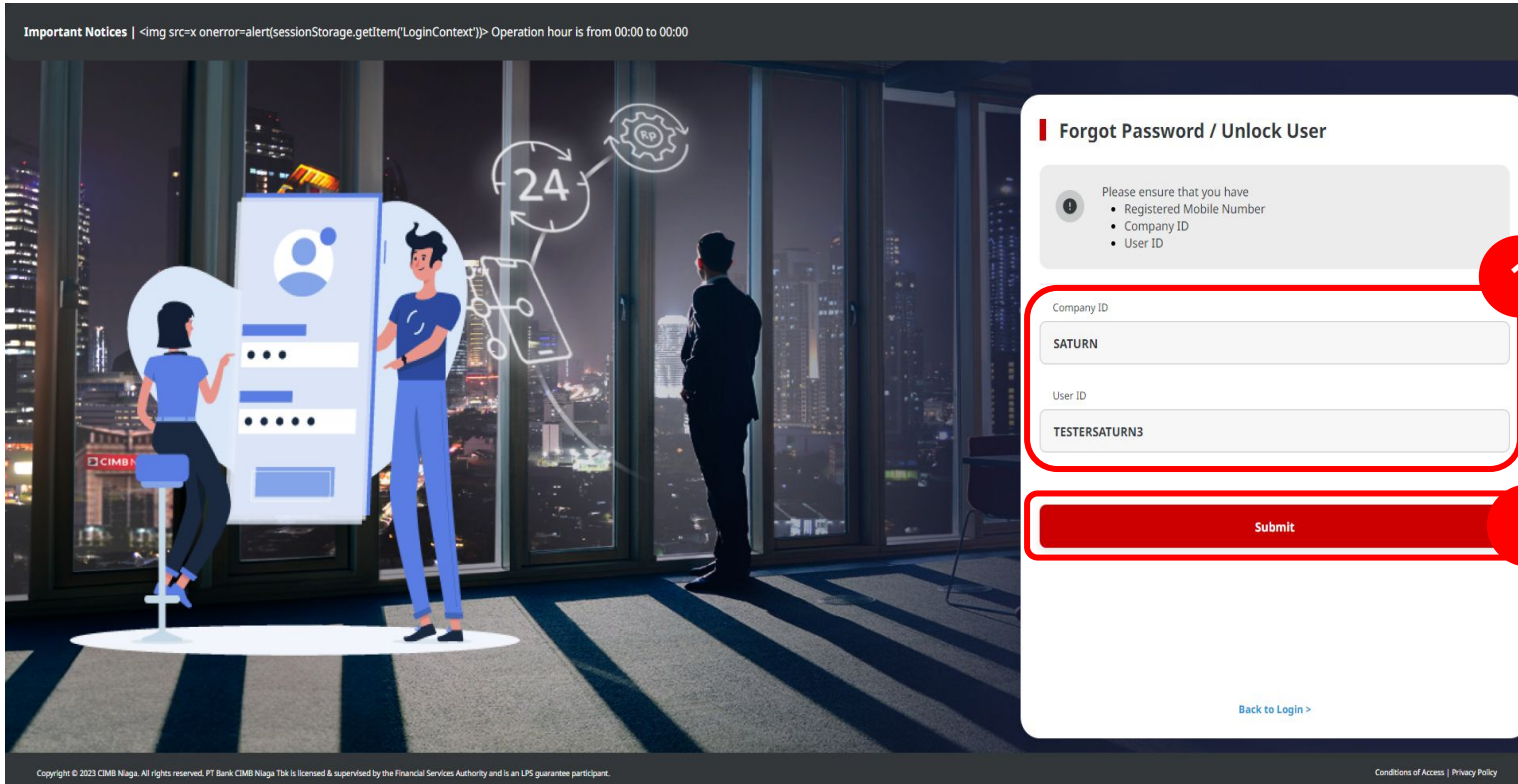
1 Klik ***Forgot Password/Unlock User***
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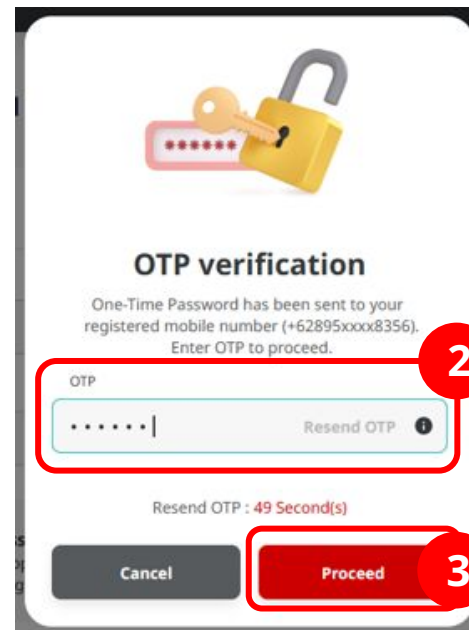
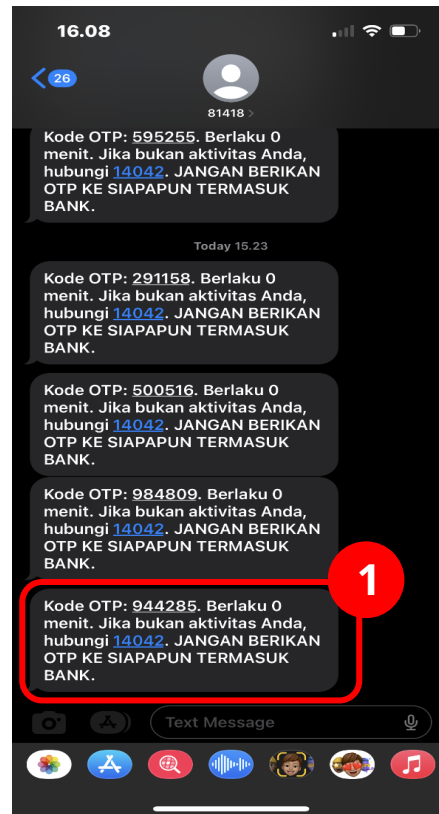
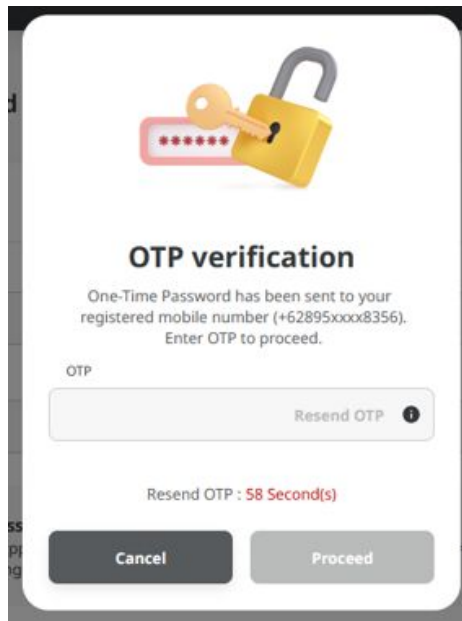
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Input Company & User ID

2 Klik **Submit**

Click Submit



Sistem akan menampilkan *Pop-up* untuk **verifikasi OTP**

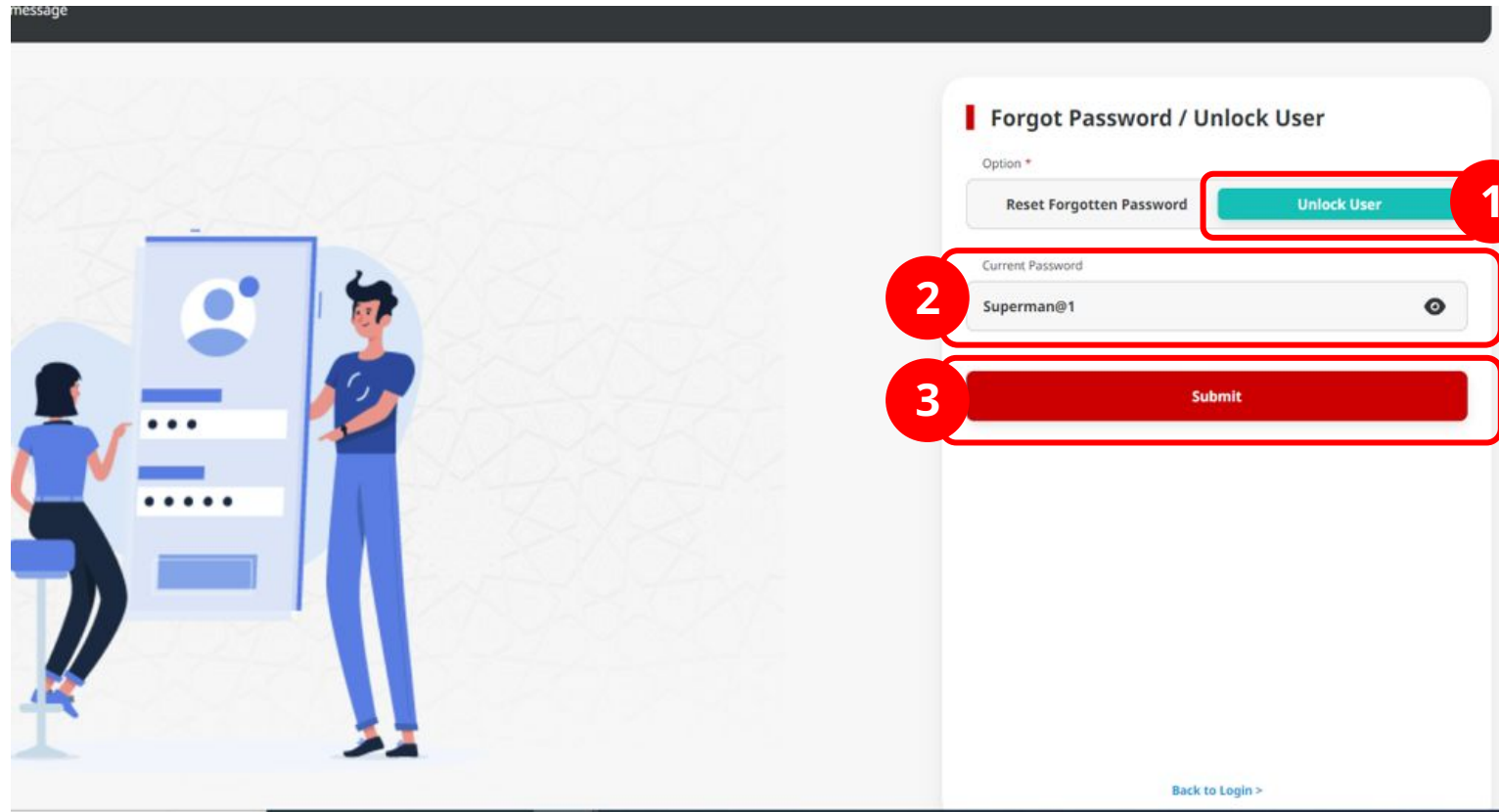
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1 OTP akan dikirim ke **Nomor ponsel terdaftar**

OTP will sent to registered phone number

2 Masukan **OTP**
*Input **OTP***

3 Klik **Proceed**
*Click **Proceed***



The screenshot shows a web interface for the 'Forgot Password / Unlock User' process. On the left, there is an illustration of a person sitting at a desk and another person standing next to a server rack. The main form area on the right has a title 'Forgot Password / Unlock User'. Below the title, there is an 'Option *' section with two buttons: 'Reset Forgotten Password' and 'Unlock User'. The 'Unlock User' button is highlighted with a red circle and the number 1. Below this, there is a 'Current Password' input field containing the text 'Superman@1', which is also highlighted with a red circle and the number 2. At the bottom of the form, there is a red 'Submit' button, highlighted with a red circle and the number 3. A 'Back to Login >' link is visible at the bottom right of the form.

Sistem akan menampilkan Halaman ***Forgot Password/ Unlock User***

*System will show the **Forgot Password/ Unlock User** page*

1 Pilih Opsi ***Unlock User***

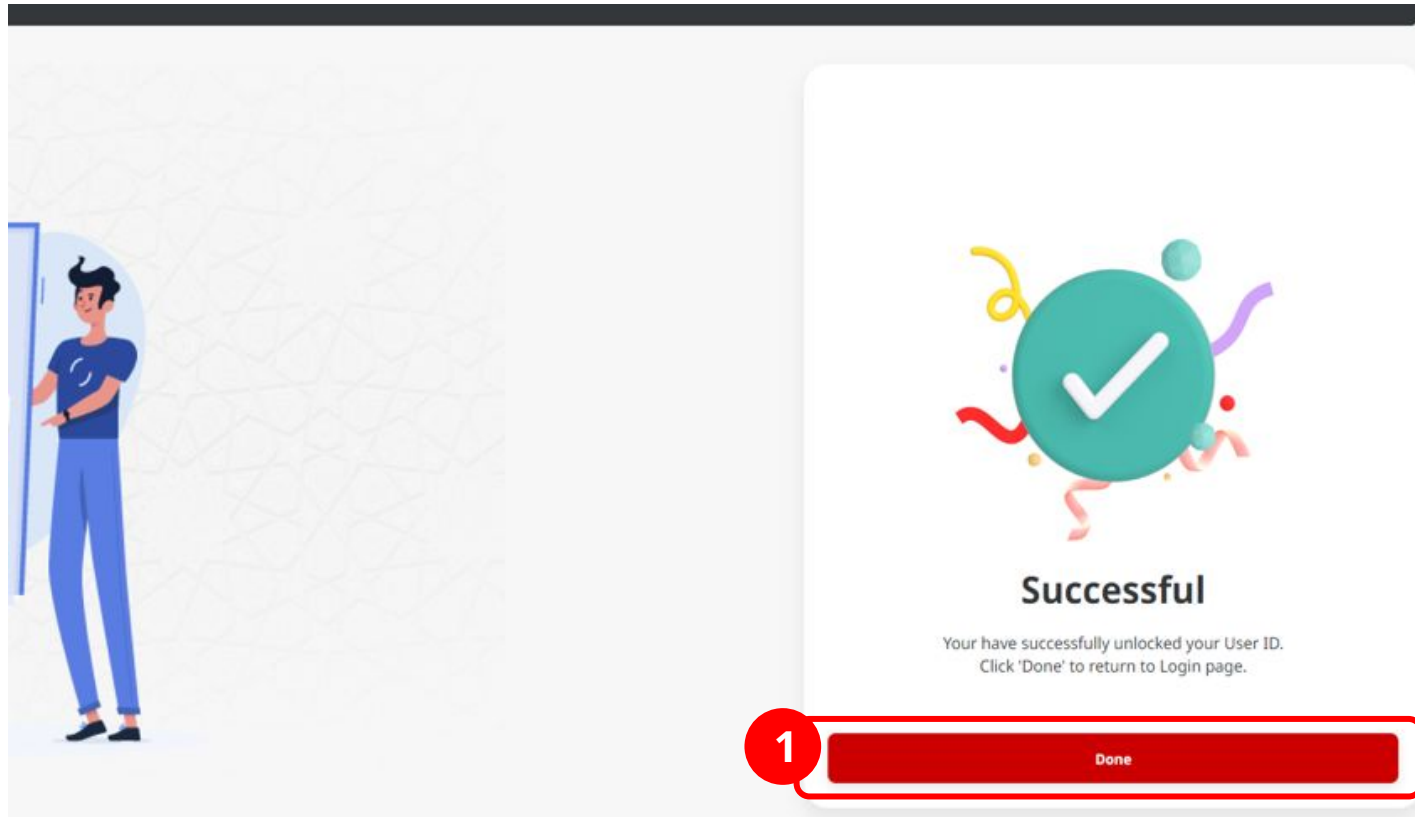
*Choose **Unlock User***

2 Masukkan ***Current Password***

*Input **Current Password***

3 Klik ***Submit***

*Click **Submit***



Sistem akan menampilkan halaman **Successful**

System will show the Successful page

1 Klik **Done**

Click Done

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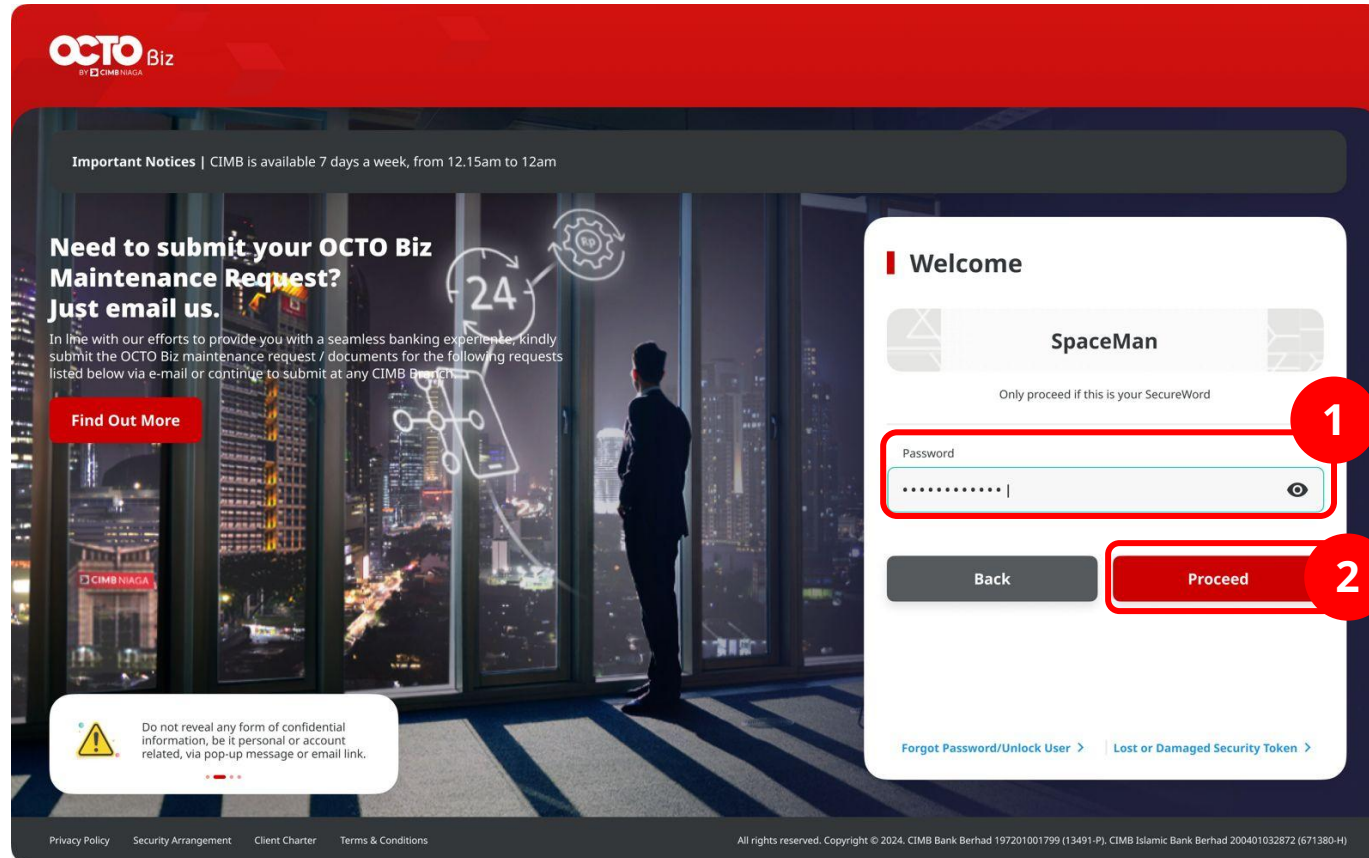
*The system will return to show the **Login** page*

1 Masukan **Company & User ID**

*Input **Company & User ID***

2 Klik **Next**

*Click **Next***

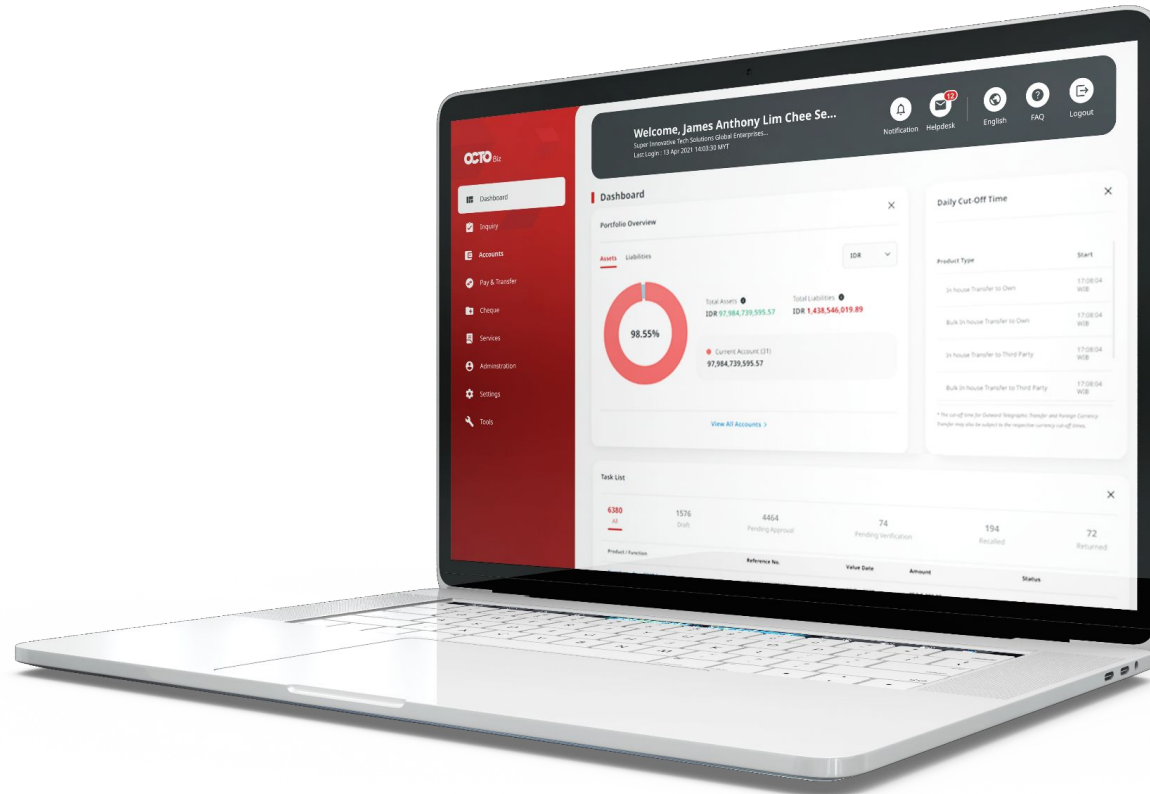


1 Masukan **Password**

Input **Password**

2 Klik **Proceed**

Click **Proceed**



Sistem akan menampilkan **halaman Dashboard**

*System will show the **Dashboard** page*



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