

*Aksi dan
Kolaborasi*

Pay & Transfer

Transaction Status Inquiry

TUTORIALOCTOBIZ2024

KEJAR MIMPI



Pay & Transfer – Transaction Status Inquiry

Transaction Status Inquiry - This function is used to enquire status of transactions that have been performed

Transaction Status Inquiry

Website Version

TUTORIALOCTOBIZ2024

LIVE
AN
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LIFE



Transaction Status Inquiry

Menu : Inquiry > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Step 1: [1] [Maker] Login using **Company & User ID** > [2] Click **Next**

The screenshot shows the OCTO Biz login interface. At the top left is the OCTO Biz logo. Below it, a banner for 'Important Notices' states 'CIMB is available 7 days a week, from 12.15am to 12am'. The main content area features a large image of a person looking out a window at a city at night. Overlaid on this image is a graphic with '24' and a gear icon, and text that reads 'Need to submit your OCTO Biz Maintenance Request? Just email us.' Below this is a 'Find Out More' button. To the right is a white login form titled 'Welcome'. The form has two input fields: 'Company ID' with the value 'CORPPT200092' and 'User ID' with the value 'makerjames'. Below these fields is a red 'Next' button. At the bottom of the form are two links: 'Forgot Password/Unlock User >' and 'Lost or Damaged Secure Token >'. A red box highlights the input fields and the 'Next' button. A red circle with the number '1' points to the input fields, and a red circle with the number '2' points to the 'Next' button. At the bottom left of the page, there is a warning icon and text: 'Do not reveal any form of confidential information, be it personal or account related, via pop-up message or email link.'

1 Fill *Company ID* & *Maker ID*

2 Click *Next*

Transaction Status Inquiry

Menu : Inquiry > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Step 2. [1] [Maker] Fill **Password** > [2] Click **Proceed**

The screenshot shows the OCTO Biz login page. On the left, there is a promotional banner for maintenance requests with a 'Find Out More' button. On the right, the login form is displayed. The form includes a 'Welcome' message for the user 'SpaceMan', a 'SecureWord' verification prompt, a password input field, and 'Back' and 'Proceed' buttons. A red box highlights the password field, and another red box highlights the 'Proceed' button. Red circles with numbers '1' and '2' are placed to the right of the form, with lines pointing to the password field and the 'Proceed' button respectively. The text 'Fill Password' is next to circle 1, and 'Click Proceed' is next to circle 2. At the bottom of the page, there are links for 'Privacy Policy', 'Security Arrangement', 'Client Charter', and 'Terms & Conditions', along with copyright information for CIMB Bank Berhad and CIMB Islamic Bank Berhad.

OCTO Biz
BY CIMB NIAGA

Important Notices | CIMB is available 7 days a week, from 12.15am to 12am

Need to submit your OCTO Biz Maintenance Request? Just email us.

In line with our efforts to provide you with a seamless banking experience, kindly submit the OCTO Biz maintenance request / documents for the following requests listed below via e-mail or continue to submit at any CIMB Branch.

[Find Out More](#)

Welcome

SpaceMan

Only proceed if this is your SecureWord

Password

Back Proceed

[Forgot Password/Unlock User >](#) [Lost or Damaged Security Token >](#)

Do not reveal any form of confidential information, be it personal or account related, via pop-up message or email link.

Privacy Policy Security Arrangement Client Charter Terms & Conditions

All rights reserved. Copyright © 2024. CIMB Bank Berhad 197201001799 (13491-P), CIMB Islamic Bank Berhad 200401032872 (671380-H)

1 Fill **Password**

2 Click **Proceed**

Transaction Status Inquiry

Menu : Inquiry > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Entry Point: Inquiry > Transaction Status Inquiry

Step 3. System will show the Dashboard page [Maker] [1] Navigate to side menu, click **Inquiry** > [2] Click **Transaction Status Inquiry**

The screenshot displays the OCTO Biz dashboard interface. On the left, a red sidebar menu contains several options: Dashboard (highlighted with a red box and a red circle containing the number 1), Task List, Inquiry, Accounts, and Pay & Transfer. The main content area features a dark header with the user's name 'Welcome, ANGIN TOLAK', login details, and utility icons for Notification (534), Helpdesk (0), English, FAQ, and Logout. Below the header, the 'Dashboard' section is visible, containing a 'Transaction Advice Inquiry' card. Within this card, the 'Transaction Status Inquiry' option is highlighted with a red box and a red circle containing the number 2. To the right of this card is a dropdown menu currently set to 'IDR'. Further right, a 'Daily Cut-Off Time' card is partially visible, showing a table with columns for 'Product Type' and 'Start'.

Types of Views in this Module

1. Transaction
2. Maintenance
3. Administration



Transaction Status Inquiry

Menu : Inquiry > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Transaction Status List

Transaction Status	Description
Authorised	Task is waiting for processing from the bank
Deleted	Task has been deleted
Draft	Task has been saved (save as draft)
Expired	Task has expired due to: <ol style="list-style-type: none">1. Not approved for a long period of time2. Recurring transaction stops at Manage Recurring function only
Partial Success	Only applies to tasks with multiple beneficiaries (Online Batch) Task has a combination of Task with Successful and Unsuccessful status.
Pending Approval	Task is waiting to be approved by Approver
Pending Verification	Task is waiting for verification by Verifier
Recalled	Task is being recalled by Maker.
Rejected	Task rejected by Approver.
Returned	Task is returned to the maker by the Approver.
Stopped	Task stopped at Stop Payment function
Successful	Task is processed successfully by the Bank
Unsuccessful	Task is not processed successfully by the Bank

Transaction Status Inquiry

Menu : Inquiry > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Transaction

Continue from slide 4. Step 4. System navigate to Transaction Status Inquiry page > [1] [Maker] Choose **Transaction** as **viewing** > [2] Click Search.

The screenshot shows the 'Transaction Status Inquiry' form. At the top right, there is a 'Viewing' dropdown menu set to 'Transactions', highlighted with a red box and a red circle containing the number '1'. Below this is a 'Search' section with various input fields: 'Payment Date From' (01 Feb 2024), 'To' (29 Feb 2024), 'Reference No.' (Enter), 'Transaction Group' (All), 'Payment Mode' (Select), 'Debit Account No.' (Enter), 'Beneficiary Account No.' (Enter), 'Beneficiary Name' (Enter), 'Beneficiary Bank' (Enter), 'Currency' (All), 'Amount From' (Enter), 'To' (Enter), 'File Name' (Enter), and 'Filter by Status' (All). At the bottom right, there is a 'Search' button, highlighted with a red box and a red circle containing the number '2'.

Transaction Status Inquiry

Menu : Inquiry > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Sample for Transaction

Step 5. System will give the Transaction List > [Maker] [1] Click Hyperlink.

16 item(s)

Transaction Group Payment Mode	Amount	Beneficiary Bank Account No.	Beneficiary Name Reference No.	Payment Date Instruction Mode	Created Date	Status
Transfer to Other Banks RTGS	IDR 128,000,000.00	BANK BNI 46 12345678901234567890	Testing1 IRT240228000000036	28 Feb 2024 Immediate	28 Feb 2024	Pending Approval
Transfer to Other Banks BI FAST	IDR 78,900.00	BANK DANAMON INDONESIA Ridy.hermawan@uat.danamon.co.id	LALA SHABIRA UAT IBI240228000007053	28 Feb 2024 Immediate	28 Feb 2024	Pending Approval
Transfer within CIMB Niaga Other CIMB Niaga Account	IDR 67,800.00	CIMB Niaga 703195574000	BANGUN PERSADA SEKALI IIT240228000000015	28 Feb 2024 Immediate	28 Feb 2024	Pending Approval
Transfer within CIMB Niaga Other CIMB Niaga Account	IDR 67,800.00	CIMB Niaga 703195574000	BANGUN PERSADA SEKALI IIT240228000000014	28 Feb 2024 Immediate	28 Feb 2024	Pending Approval



Transaction Status Inquiry

Menu : Inquiry > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Step 6. System will navigate to Details page > [Maker] [1] Click **Back** go back to Listing page.

Transaction Status Inquiry > Details

Status : Pending Approval

Creation Date: 28 Feb 2024 10:38:02 WIB	Reference No: 18174802201000000000
--	---------------------------------------

Transaction Group

Transaction Group:
Transfer to Other Banks

Sender Details

From Account: 8321181571683.EDR ANGIN TOLAK	Payment Mode: RTGS
Payment Date: 28 Feb 2024	

Beneficiary Details

Beneficiary Bank Name: BANK BNI 48 - BINENDEGA	Beneficiary Account No: 12345678901234567890
Beneficiary Name: Tegar1	Beneficiary ID Number: Indonesia
Beneficiary Resident Status: Resident	Beneficiary Type: Individual
Beneficiary Address: c0w0r0ng0j0w0c	Beneficiary City / District: 0118_KAB CIMAS

Transaction Details

Transaction Currency: IDR - INDONESIA Rp1000	Amount: 120.000.000.00	Bank Charge: IDR 30.000.00
--	---------------------------	-------------------------------

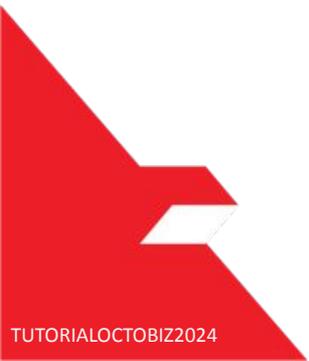
Other Details

Customer Reference No: -	Other Payment Detail: -
Charges borne by: Applicant (CWT)	Payment Advice: No Advice

User Activities

User	Activities	Date / Time	Remark
F1010000000000000000	Submit	28 Feb 2024 10:38:02 WIB	

Back **1**



Types of Views in this Module

1. Transaction
2. Maintenance
3. Administration



Transaction Status Inquiry

Menu : Inquiry > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Maintenance

Continue from slide 4. Step 4. System will navigate to Transaction Status Inquiry page > [1] [Maker] Choose **Maintenance** as viewing > [2] Click **Search**.

The screenshot displays the 'Transaction Status Inquiry' interface. At the top right, a 'Viewing' dropdown menu is set to 'Maintenance', with a red circle and the number '1' next to it. Below this is a 'Search' section with several input fields: 'Created Date From' (05 Sep 2023), 'To' (05 Sep 2023), 'Reference No.' (Enter), 'Function Type' (BI-FAST Alias Maintenance), 'Filter by Status' (All), 'Action Type' (All), and 'Code' (Enter). A red circle and the number '2' are next to the 'Search' button at the bottom right.

Transaction Status Inquiry

Menu : Inquiry > Transaction Status Inquiry| Description: This function is used to enquire status of transactions that have been performed

Sample BI-Fast Alias Maintenance Module

Step 5. System will give the Transaction List > [Maker] [1] Click Hyperlink.

4 item(s)

Function Type Reference No.	Action Type	Code	Description	Created Date	Status
BI-FAST Alias Maintenance 107230904000000006	Edit	SUSPENDSAU@GMAIL.COM	BI-FAST Alias Maintenance - Edit	04 Sep 2023	Successful
BI-FAST Alias Maintenance 107230901000000006	Edit	EDITMAU@GMAIL.COM	BI-FAST Alias Maintenance - Edit	01 Sep 2023	Rejected
BI-FAST Alias Maintenance 107230902000000006	Edit	6287363282989	BI-FAST Alias Maintenance - Edit	02 Sep 2023	Returned
BI-FAST Alias Maintenance 107230830000000006	Delete	TEST_EMAIL_NGB@TEST.COM	BI-FAST Alias Maintenance - Deregister	30 Aug 2023	Successful

Print Download

Transaction Status Inquiry

Menu : Inquiry > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Step 6. System will navigate to Details page > [Maker] **[1]** Click **Back** to go back to Listing page.

Transaction Status Inquiry > Details

Status : Pending Approval

Creation Date: 05 Sep 2023 09:54:45 WIB Reference No.: I07230905000000003

Details

Alias Name EDITMAU@GMAIL.COM	Alias Type Email Address	Account No. 86867488888-IDR GL ACCT 06
Bank Name PT. BANK CIMB NIAGA TBK	Alias Status Activated by Customer	

User Activities

User	Activities	Date / Time	Remark
MAKER7	Submit	05 Sep 2023 09:54:45 WIB	

Back **1** **Print**

Transaction Status Inquiry

Menu : Inquiry > Transaction Status Inquiry| Description: This function is used to enquire status of transactions that have been performed

Sample BI-Fast Alias Registration Module

Step 7. System will navigate to **Transaction List** page > [Maker] **[1]** Click Hyperlink Task

Transaction Status Inquiry

Viewing **Maintenance**

Search

Created Date From * To * Reference No.

Function Type * Filter by Status *

Action Type * Code

Search

1 item(s)

Function Type Reference No.	Action Type	Code	Description	Created Date	Status
BI-FAST Alias Registration 106230904000000004	Create	negotiveregister@gmail.com	BI-FAST Alias Registration	04 Sep 2023	Pending Approval

Transaction Status Inquiry

Menu : Inquiry > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Step 8. System will navigate to **Transaction Status Inquiry details page**

Transaction Status Inquiry > Details

Status : Pending Approval

Creation Date: 04 Sep 2023 13:34:47 WIB Reference No.: I06230904000000004

Details

Account No.: 121299999-IDR GL ACCT 20B Alias Type: Email Address Alias Name: negativeregister@gmail.com

User Activities

User	Activities	Date / Time	Remark
MAKER7	Submit	04 Sep 2023 13:34:47 WIB	

[Back](#) [Print](#)

Types of Views in this Module

1. Transaction
2. Maintenance
3. Administration



Transaction Status Inquiry

Menu : Inquiry > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Maintenance

Continue from slide 4. Step 4. System navigate to Transaction Status Inquiry page > [1] [Maker] Choose **Maintenance** as **Administration** > [2] Click **Search**.

The screenshot shows the 'Transaction Status Inquiry' page. At the top right, there is a 'Viewing' dropdown menu currently set to 'Administration', which is highlighted with a red box and a red circle containing the number '1'. Below this is a search section with several filters: 'Created Date From' and 'To' (both set to '07 Dec 2023'), 'Reference No.' (with an 'Enter' input field), 'Function Type' (set to 'All'), 'Filter by Status' (set to 'All'), and 'Action Type' (set to 'All'). At the bottom right of the search section, there is a red 'Search' button, which is also highlighted with a red box and a red circle containing the number '2'.

Transaction Status Inquiry

Menu : Inquiry > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Sample dari Manage Company module

Continue Step 4. System will give the **Task Listing** > [Maker] **[1]** Click **hyperlink task**

22 item(s)

Function Type Reference No.	Action Type	Created Date	Status
Manage Company I16231207000000536	Edit	07 Dec 2023	Successful
Manage Company I16231207000000530	Edit	07 Dec 2023	Successful
Manage Company I16231207000000527	Edit	07 Dec 2023	Deleted
Manage Company I16231207000000524	Edit	07 Dec 2023	Deleted
Manage Company I16231207000000521	Edit	07 Dec 2023	Deleted
Manage Company I16231207000000516	Edit	07 Dec 2023	Deleted
Manage Company I16231207000000513	Edit	07 Dec 2023	Deleted

Transaction Status Inquiry

Menu : Inquiry > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Step 5. System will navigate to **task details page**

Transaction Status Inquiry > Details

Transaction Status : Successful

Creation Date	Workflow Type	On-board Type
07 Dec 2023 16:22:16 WIB	Edit	Onboarding

Company Details

Company Name	Enrolled Date	Company ID
ANGIN TOLAK	04 Dec 2023 13:38:59 WIB	ARDICORP1

User

9 user(s)

No.	User ID	User Full Name	Mobile No.	Email	Single Access User	Security Device Type	Sub-Action	Transaction Status
1	ARDISYSAUTHO	ARDISYSAUTHO	+628982626450	NGBS@MYLAB.LOCAL	No	Mobile	Create	-
2	ARDISYSMAKER	ARDISYSMAKER	+628982626450	NGBS@MYLAB.LOCAL	No	Mobile	Create	-
3	ARDISYSSAU	ARDISYSSAU	+628982626450	NGBS@MYLAB.LOCAL	Yes	Mobile	Create	-

Transaction Status Inquiry

Menu : Inquiry > Transaction Status Inquiry| Description: This function is used to enquire status of transactions that have been performed

Continue from Step 5 [Maker] **Scroll down**

5	MAKERYA	Namanya Maker	+6287765341345	testing@mail.com	No	Mobile	Create	-
6	NKSYSAUTHO1	sysadmin authoriser for nk 1	+6281326271078	sysautho@gmail.com	No	Mobile	Create	-
7	NKSYSMAKER1	sysadmin maker for nk 1	+6281326271078	sysmaker@gmail.com	No	Mobile	Create	-
8	NKSYSsau1	sysadmin single access user for nk 1	+6281326271078	syssau@gmail.com	Yes	Mobile	Create	-
9	NKSYSsau2	sysadmin single access user for nk 2	+6281326271078	syssau@gmail.com	Yes	Mobile	Create	-

User Activities

User	Activities	Date/Time	Remark
sysadmin maker for nk 1	Save	07 Dec 2023 16:22:16 WIB	
sysadmin maker for nk 1	Submit	07 Dec 2023 16:27:15 WIB	

[Back](#)

Transaction Status Inquiry

Mobile Version

TUTORIALOCTOBIZ2024

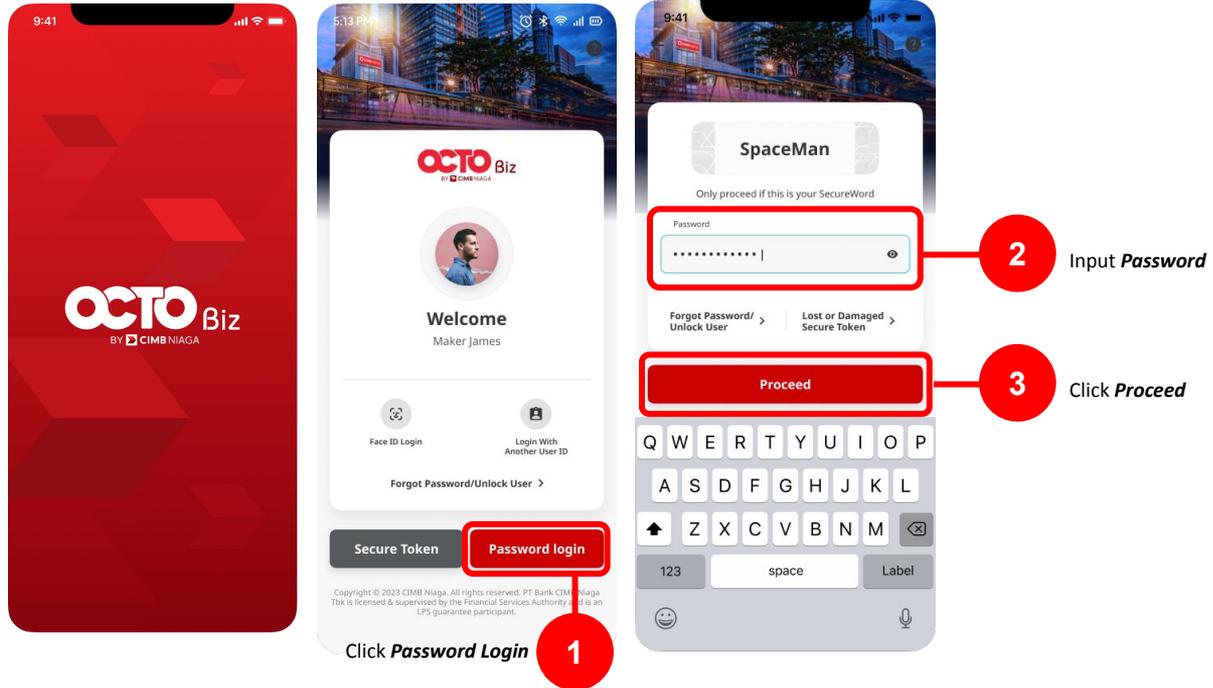
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Transaction Status Inquiry

Menu : More > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

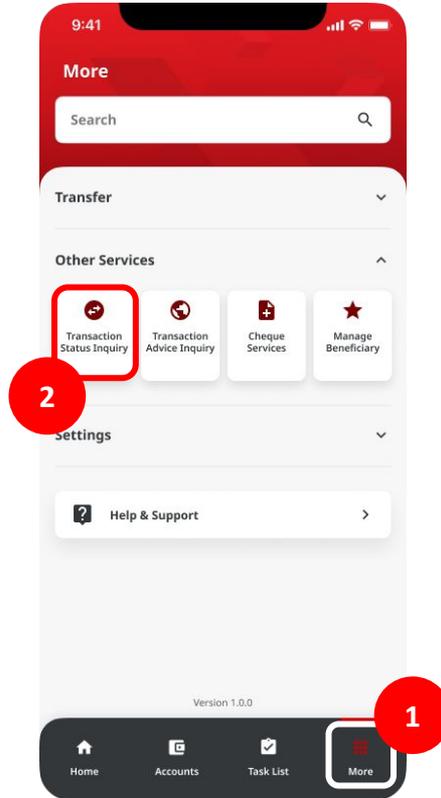
Step 1: [1] Login as Maker > [2] Click Password Login > [3] Input Password > [4] Click Proceed



Transaction Status Inquiry

Menu : More > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Step 2: [1] Click **More** > [2] Click **Transaction Status Inquiry**



Types of Views in this Module

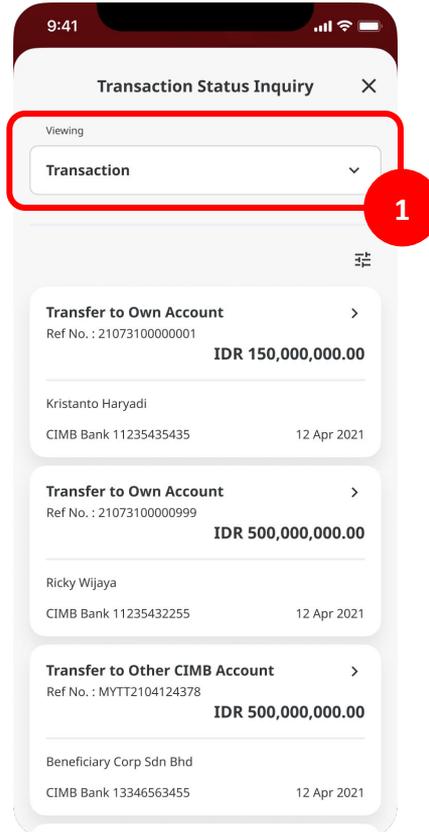
1. Transaction
2. Maintenance



Transaction Status Inquiry

Menu : More > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Step 3: [1] Transaction Status Inquiry (Viewing = Transaction) will show



Transaction Status Inquiry

Menu : More > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Step 3a (Optional) : [1] Filter Results based on **Search Filter** > [2] Click **More Filter Options**

9:41

Filter By ×

Select Transaction Group ▾

Select Payment Mode ▾

Select Payment Date From ▾

Select Payment Date To ▾

Enter Reference No.

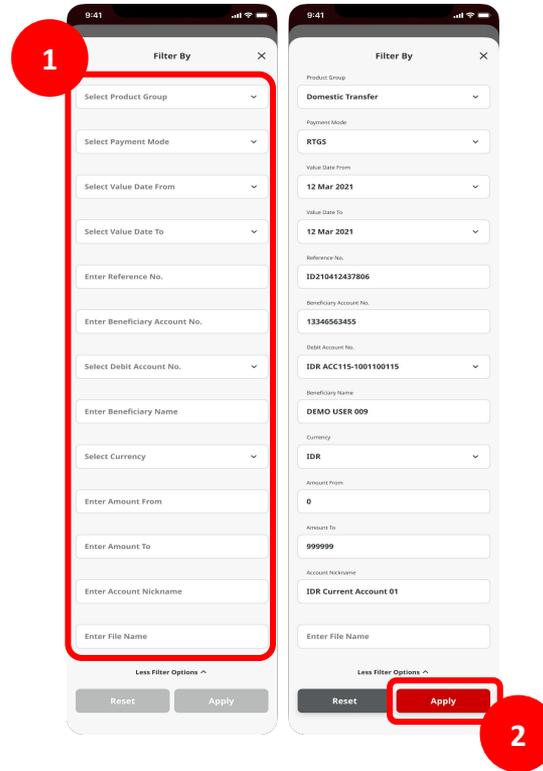
More Filter Options ▾

Reset Apply

Transaction Status Inquiry

Menu : More > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

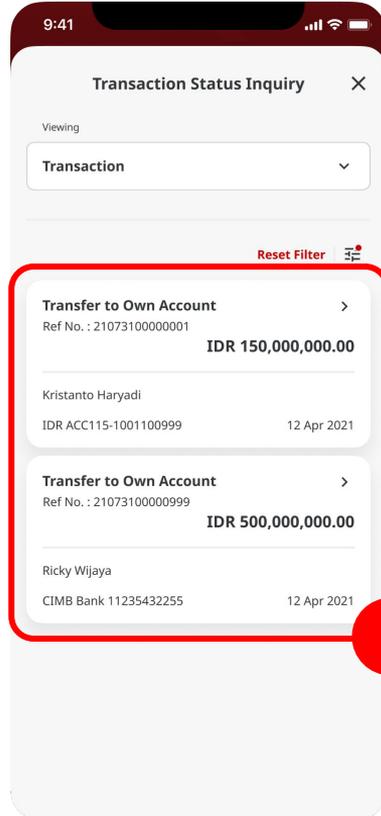
Step 3b (Optional): [1] Filter Results based on **Search Filter** > [2] Click **More Filter Options**



Transaction Status Inquiry

Menu : More > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

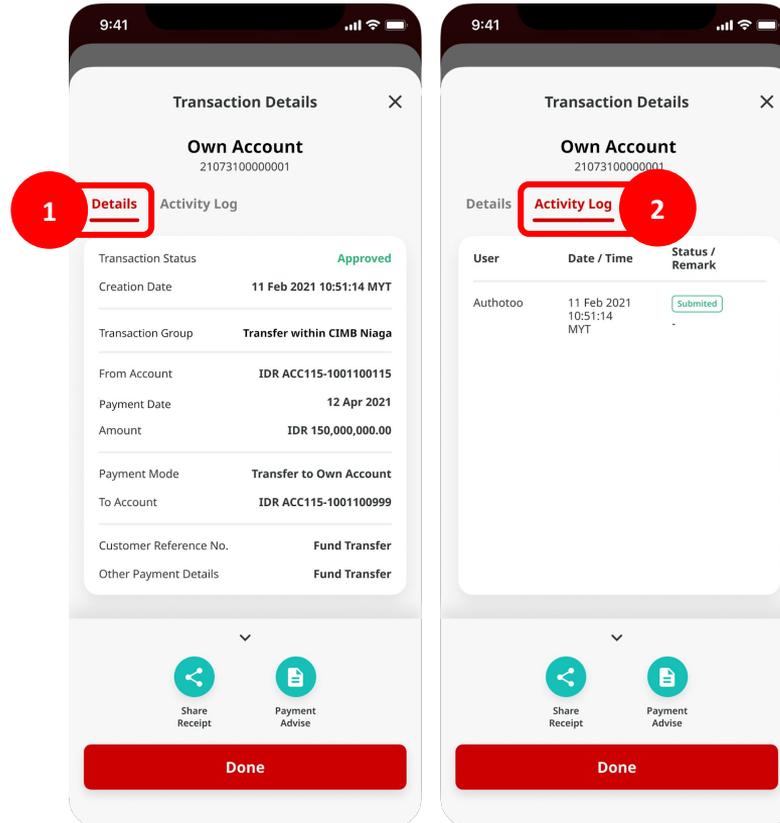
Step 4: Records on the Listing page are **shown based on the filter used** > **[1] Click on any note** on this page



Transaction Status Inquiry

Menu : More > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Step 5: [1] Verify the details [2] Activity Log tab



Types of Views in this Module

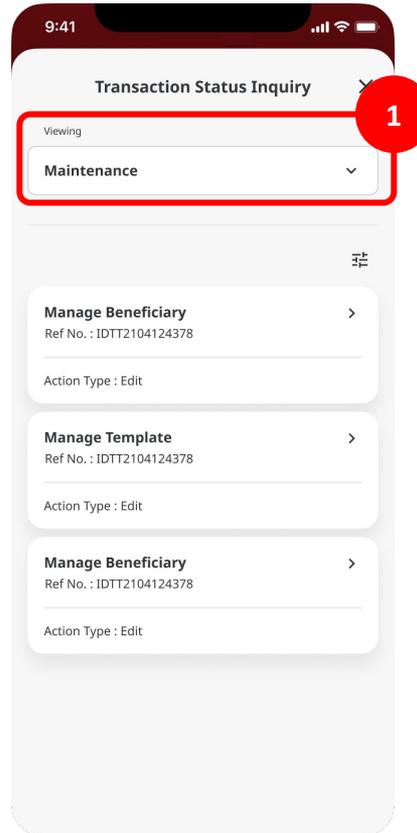
1. Transaction
2. **Maintenance**



Transaction Status Inquiry

Menu : More > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Step 1: [1] Transaction Status Inquiry (Viewing = Maintenance) will shown



Transaction Status Inquiry

Menu : More > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Step 1a (Optional): [1] Choose **Filter** > [2] Fill detail > [3] Click **Apply**

The image displays two sequential screenshots of a mobile application's 'Filter By' screen. The first screenshot shows the initial state with red circle '1' highlighting the 'Filter By' header and a red box around the filter options. The second screenshot shows the filter details filled in, with red circle '2' highlighting the filter details and red circle '3' highlighting the 'Apply' button.

Filter By

Select Value Date From

Select Value Date To

Enter Reference No.

Select Function Type

Select Status

Select Action Type

Enter Code

Reset Apply

Filter By

Value Date From

12 Mar 2021

Value Date To

12 Mar 2021

Reference No.

1234567890

Function Type

Manage Beneficiary

Status

All

Action Type

All

Code

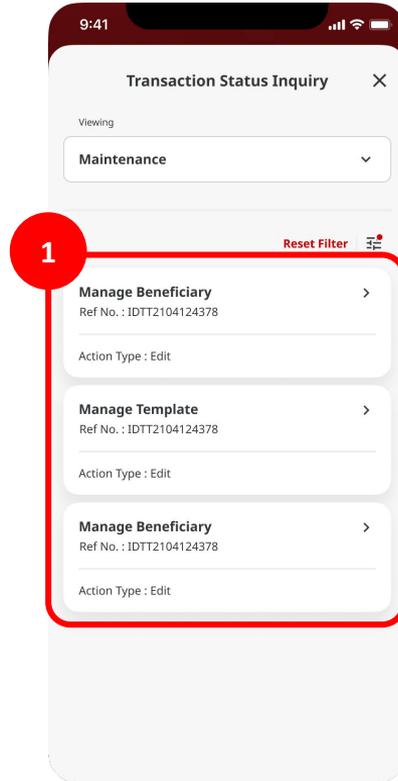
123

Reset Apply

Transaction Status Inquiry

Menu : More > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Step 2: Records on the Listing page are shown **based on the filter used** > [1] Click on any note on this page



Transaction Status Inquiry

Menu : More > Transaction Status Inquiry | Description: This function is used to enquire status of transactions that have been performed

Step 3: [1] Verify the details [2] Log Tab Activity

