

Biz

Aksi dan Kolaborasi

How-to-get Started FIRST TIME LOGIN (FTL) Mobile

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KEJAR MIMPI



HOW TO GET STARTED

First-time Login is the process by which a user makes first-time access to a controlled system by user identification using credentials provided by the user.

PAGE PAGE **04 No Token 10 Mobile Token**PAGE **18 Hard Token**





First-Time Login







First-Time Login

No Token

FTL-No Token is used for users who don't have a Soft Token or Hard Token linked to a BizChannel@CIMB account.



5

STEP 01





Download OCTO Biz app on Play Store/App Store





6





Enter the *Company & User ID*





7

STEP **03**



After Login, System will show the **FTL Box**



2

3

Click Next Button

System will send the **OTP** to the registered Phone Number, **Input the OTP**

Click Proceed Button



8



System will navigate to First Time Login Page



3

Create Secure Word



Click **Submit**



9

step **05**



System navigate to Successful completed the First Time Login page. Once successful, customers can **login and perform transaction activities through OCTO Biz Website or Mobile Apps.**



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First-Time Login

Mobile Token

FTL-Mobile Token is used for users who have Soft Token linked to a BizChannel@CIMB Account.



step **01**



Download OCTO Biz app on Play Store/App Store

2 Open the App



step **02**





Enter the *Company & User ID*





STEP 03



After Login, System will show the **FTL Box**



2

3

Click Next Button

System will send the **OTP** to the registered Phone Number, **Input the OTP**

Click Proceed Button



14

STEP 04



System will navigate to First Time Login Page



2

3

Create Secure Word



Create and confirm New Password

Click **Submit**



step **05**



If Successful, for Single Access User and Approver, system will show the **Secure Token Activation Page**



Click Next Button



STEP 06 Pin × **Create Pin** 1 Please enter a new 6-digit PIN. 2 Next







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step **07**



System navigate to Successful completed the First Time Login page. Once successful, customers can **login and perform transaction activities through OCTO Biz Website or Mobile Apps.**



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First-Time Login

Hard Token

FTL-Hard Token - This module is used for Users who have Hard-Tokens that **have not been activated / unlocked** in the BizChannel@CIMB account*.

*If the user has previously activated the token on BizChannel account, skip this step.



STEP 01





Download OCTO Biz app on Play Store/App Store







step **02**





Enter the *Company & User ID*





03

STEP







2

3

Click Next Button

System will send the **OTP** to the registered Phone Number, **Input the OTP**

Click Proceed Button



step 04



System will navigate to **First Time Login Page**



3

Create Secure Word



Click **Submit**



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STEP **05**





If Successful, system will show the **Unlock Token for First Time User Pop-up Box**

- Click **Play button** on **Hard-Token** device
- Hard-Token Device will show **Lock pin code**
- 3 Input the Code that show on the device to Unlock Token for First Time User pop up up box on App
- 4 Click Generate Unlock Code

1

2

*For users who have not activated/unlocked Hard-Token on BizChannel@CIMB



step 06





After Click Generate Unlock Code,

1

2

- System will show the **Unlock Code**
- Click **Play** Button on **Hard-Token Device**
- 3 Input the Unlock code that shown on Unlock Token for First Time User pop-up web to Hard-Token Device





STEP 07





Once again, open the Hard-Token Device and device will show New Pin screen,



1

2

Create new Pin

Confirm the New Pin



step **08**



System navigate to Successful completed the First Time Login page. Once successful, customers can **login and perform transaction activities through OCTO Biz Website or Mobile Apps.v**



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